

# Portcall user manual

Enter [www.portcall.be](http://www.portcall.be) in your browser and you are presented with the **Portcall login screen**. Here you enter the email adres you used when registering (1), the password which was supplied to you after registration (2) and then click on the LOG IN button (3) to enter Portcall.

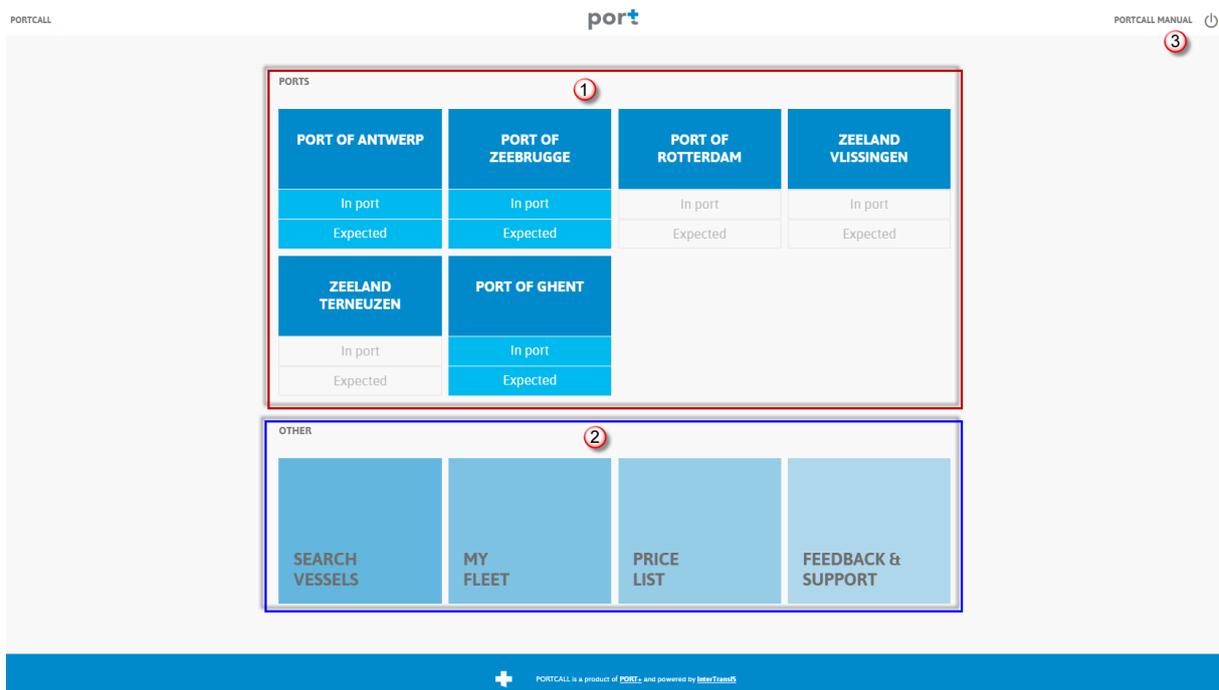
**!! CAUTION** : the password is *case sensitive* so be sure you enter it with the correct upper and lower case characters. E.g. xWR56tZyy

The screenshot shows the Portcall login interface. On the left, under the heading 'LOGIN', there are two input fields: 'EMAIL' (annotated with a red circle '1') and 'PASSWORD' (annotated with a red circle '2'). Below the password field is a blue link 'Forgot password'. A blue 'LOG IN' button (annotated with a red circle '3') is positioned below the fields. Below the button is a link 'New to Portcall? Need assistance?' (annotated with a red circle '4'). On the right, under the heading 'PORTCALL', there is a paragraph of text, a list of features with checkmarks, and a 'Price list' link (annotated with a red circle '5'). At the bottom, a blue footer contains a white plus sign and the text 'PORTCALL is a product of PORT+ and powered by InterTransIS'.

Forgot your password (4) or need assistance (4)? Click one of the links to go to the support form which has Portcall already filled out as subject. Enter your detail and message and send the support form to our Portcall customer support desk who will attend your query soonest.

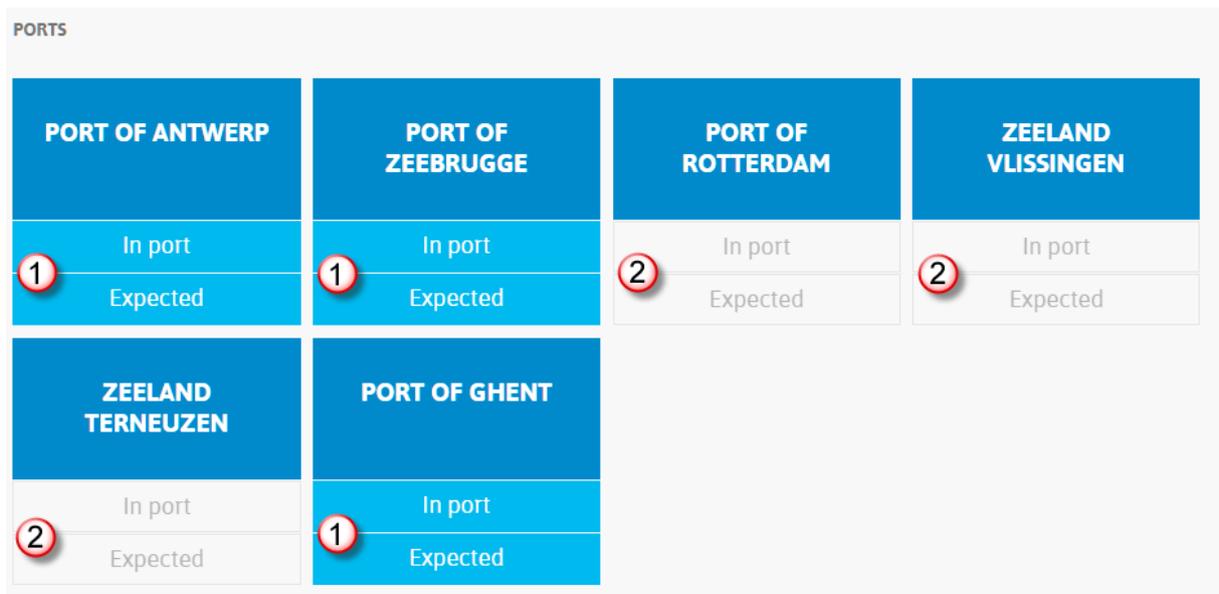
Need to know our Portcall rates? Click the Price list link (5) to open our latest rate sheet.

After filling out your login details and clicking the LOGIN button you will flow to the **Portcall application screen**.



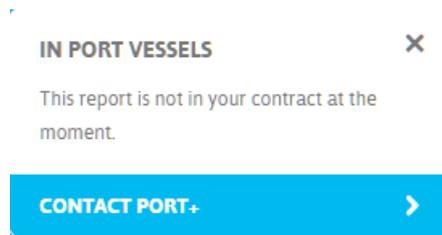
The **Portcall application screen** is divided in 2 main blocks. The **PORTS** (1) and the **OTHER** (2) area. In the upper-right corner (3) you will see your user name and the logout button . Clicking this button will terminate your Portcall session and return you to the login screen.

## **PORTS**



The **PORTS** area displays the available ports/lists in Portcall. The ports/lists for which you have a subscription are highlighted in light blue (1). The ports/lists for which you are not subscribed are

highlighted in white (2). When you click on one of the light blue lists you will flow to the selected list screen. When you click a white list you will receive a prompt stating you have no contract for this list.



If you are interested in obtaining access to the list you can click on the **CONTACT PORT+** link to open a contact form to request an upgrade of your contract to include this port.

Per Port there are 2 lists available to which you can subscribe. These lists are **In port** and **Expected**. The **In port** list provides you with information on all vessels in the port area of the selected port. The **Expected** lists provides you with information of all vessels expected (including, shifters and departed) for the selected port.

Let's have a closer look at each list.

## **IN port**

The In port list displays the activity of the vessels inside the port area of the selected port.

The screenshot shows a mobile application interface for 'VESSELS IN PORT OF ANTWERP'. At the top, there is a blue header with 'port+' and 'PORTCALL MANUAL'. Below the header is a sub-header with 'VESSELS IN PORT OF ANTWERP' and 'LAST REFRESH: 15:20'. The main content is a table with columns: IMO, ENI, NAME, TYPE, LOCATION, FROM PORT, AGENT, GT, NAT, and CHANGED AT. The table contains 14 rows of vessel data. Three callouts are present: (1) points to the 'BACK TO PORTCALL' link, (2) points to the search filters, and (3) points to a specific row in the table.

IMO	ENI	NAME	TYPE	LOCATION	FROM PORT	AGENT	GT	NAT	CHANGED AT
inland	2320789	AEOLUS		: VAN CAUWELAERTSLUIS					2015-09-30 15:20
inland	2318979	AMANDA-NATHALIE	Motortankschip	: VAN CAUWELAERTSLUIS					2015-09-30 15:20
inland	2332862	AMPHIRO		DELWAIDEDOK: 748					2015-09-30 15:20
sea	9518232	ANDRE W	CARGO	ZESDE HAVENDOK: 322		SEA-INVEST SHIPPING AGENCY	3739	DE	2015-09-30 15:20
inland		ARAGON		SCHELDE					2015-09-30 15:20
sea	4194304	ARMADBG		AMERIKADOK: 61					2015-09-30 15:20
inland		CATANIA		VIJFDE HAVENDOK: 315					2015-09-30 15:20
inland		CBO		KANAALDOK B2: 667					2015-09-30 15:20
inland		CLEMENTINE		MARSHALLDOK: 433B					2015-09-30 15:20
inland		CONCORDIA		AMERIKADOK: 48					2015-09-30 15:20
inland	2324494	CONTARGO I	Motorvrachtschip	NOORDZEE TERMINAL: 5901					2015-09-30 15:20
inland	2319087	DB KYLE	Motorduwboot	DEURGANCKDOK					2015-09-30 15:20
sea	4194304	DEJA		KANAALDOK B1: 501					2015-09-30 15:20

The **In port** list has 3 sections. The **header** (1), the **filter section** (2) and **the data section** (3).



**The header** section contains the **list title** (1) displaying the selected list/port. The **BACK TO PORTCALL** (2) link which, when clicked, will return you to the **PORTCALL APPLICATION SCREEN** where you can select another list or other function. . In the upper-right corner (3) you will see you user name and the logout button . Clicking this button will terminate your Portcall session and return you to the login screen. The **LAST REFRESH** (4) area shows you when the data in the data section has been updated.

**!! CAUTION** : Each time you enter a list you will see the latest, refreshed data. As long as you are in the list the data is not automatically refreshed. By clicking on the  symbol you will manually refresh the displayed data. The Portcall database is refreshed every 10 minutes with the latest reported movements and will always show the latest data when you select a list from the **PORTCALL APPLICATION SCREEN**. Once you are on a list you will need to refresh manually if you want to look at the latest available data.

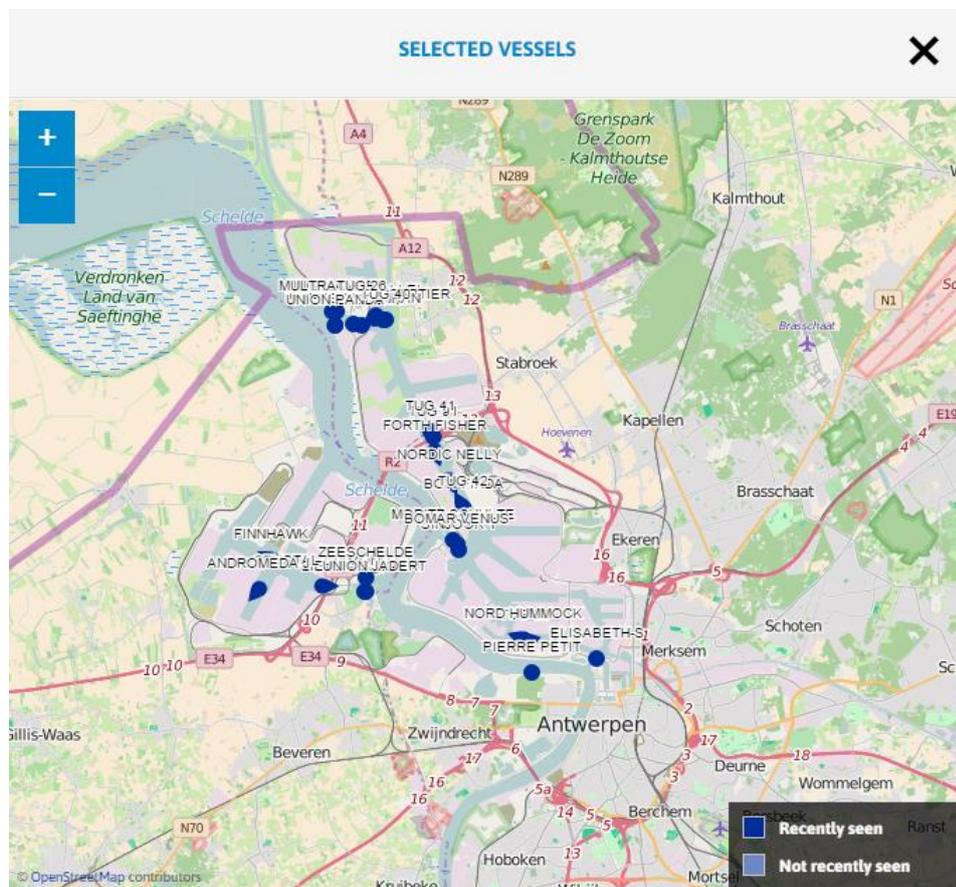
**Show current selection on map** 

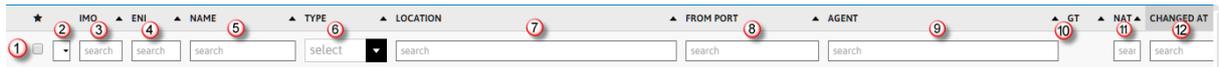
When you click on the globe icon in the refresh area (4)  Portcall will open up a map view of the selected list you are currently in.

**!! CAUTION:**

There are some rules which apply to this view. By default it will show the vessels of the list you are viewing e.g. Vessels In Port. It will initially only show the vessels on the page you are viewing, if there are more than 1 page of vessels in the list you will need to scroll down in the list to load these before they will be visible on the map. If you apply a filter e.g. on quay only the vessels on this specific quay will be visualized on the map. This also applies to vessels in My Fleet. If you click the globe icon here it will show you all the vessels in your My Fleet. If you have a filter applied it will again only show you the vessels based on your filter selection (see **filter section** below).

Because list often contain a large number of vessels we do not poll these when you visualize them but base it on the last know position in the system. To make this clear on the map there is a color code applied labeled '**Recently seen**' or '**Not recently seen**'. A vessel with status '**Recently seen**' has been polled in the last hour, a vessel with status '**Not recently seen**' has not been polled for an hour.





The **filter section** offers powerful tools to quickly search and sort the data being displayed.

Some basic conventions apply to this section. The top section contains the name of the fields being displayed beneath in the data area. The small black rectangles are toggles to sort in ascending or descending order when clicked. The bottom section contains boxes which allow you to fill out search parameters to e.g. search on IMO number, vessel name, location (3, 4,5,7,8,9,11 and 12).

There are 3 exceptions.

For GT (10) it is only possible to sort in ascending or descending order.

The \* (1) is a tick box. When you have vessels setup in MyFleet (see later) ticking this box will only display MyFleet vessels for the port/list you are looking at. If none of the MyFleet vessels are in your selected port the data section will be blank. This is a quick and easy way to see if bookmarked vessels are in your selected port/list.

The (2) box is a selection box. By default the In port list shows seagoing only. By clicking on this box you are able to select **SEA**, **INLAND** or **BOTH**. Depending on your selection you will either see only seagoing vessels, inland vessels or both.

The type box (6) allows the user to filter based on ship type. By default all types are visible. By clicking on the selection arrow you can filter on vessel types and e.g. only look at container vessels or tankers or make multiple selections.

	IMO	ENI	NAME	TYPE	LOCATION	FROM PORT	AGENT	GT	NAT	CHANGED AT
<input type="checkbox"/>	sea	9281592	AMADEUS	<input checked="" type="checkbox"/> Cargo Ships	KANAALDOK B2	Genk (BE)	PROMAR AGENCIES (BELGIUM) NV			
<input type="checkbox"/>	sea	9182954	STAR ISTIND	<input checked="" type="checkbox"/> Container	VRASENE DOK LINKEROEVER: 1213	Rotterdam (NL)	ACSA N.V.			
<input type="checkbox"/>	sea	9374909	AMADEUS SILVER	<input type="checkbox"/> Bulk Carriers	VRASENE DOK LINKEROEVER: 1217	Rotterdam (NL)	LEHNKERING LOGISTICS N.V.			
<input type="checkbox"/>	sea	9196187	WESTBORG	<input type="checkbox"/> Car & ro/ro	KANAALDOK_B3 RECHTEROEVER: 727	Brussel (BE)	UAB EUROCHEM LOGISTICS INTERNAT			
<input type="checkbox"/>	sea	9344722	VALENTINA	<input type="checkbox"/> Tankers	DELWAIDEDOK(8EHAVEN) RECHTEROEVER: 710	Le Havre (FR)	MSC BELGIUM NV			
<input type="checkbox"/>	sea	9116814	MARLEY	<input type="checkbox"/> Gas Carrier	VIJDEHAVENDOK RECHTEROEVER: 349	Gent (Ghent) (BE)	BOECKMANS BELGIE NV			
<input type="checkbox"/>	sea	9039250	MSC JOY	<input checked="" type="checkbox"/> Refrigerated	DELWAIDEDOK(8EHAVEN) RECHTEROEVER: 726	Riga (LV)	MSC BELGIUM NV			
<input type="checkbox"/>	sea	9708679	MSC MARIAN	<input type="checkbox"/> Ore/bulk/oil carrier	DEURGANCKDOK LINKEROEVER: 1734	Bremerhaven (DE)	MSC BELGIUM NV			
<input type="checkbox"/>	sea	9420784	DAMGARD	<input type="checkbox"/> Passenger Ships & Yachts	CHURCHILLDOK(7EHAVEN) RECHTEROEVER: 476	Vlaardingen (NL)	SPLIETHOFF BELGIUM			
<input type="checkbox"/>	sea	9251717	MSC MARIAN	<input type="checkbox"/> Other Ships	DELWAIDEDOK(8EHAVEN) RECHTEROEVER: 716	Rotterdam (NL)	MSC BELGIUM NV			

	IMO	ENI	NAME	TYPE	LOCATION	FROM PORT	AGENT	GT	NAT	CHANGED AT
<input type="checkbox"/>	sea	9281592	AMADEUS	general cargo	KANAALDOK B2	Genk (BE)	PROMAR AGENCIES (BELGIUM) NV	1719	NL	2015-12-
<input type="checkbox"/>	sea	9182954	STAR ISTIND	general cargo	VRASENE DOK LINKEROEVER: 1213	Rotterdam (NL)	ACSA N.V.	32628	NO	2015-12-
<input checked="" type="checkbox"/>	sea	9374909	AMADEUS SILVER	general cargo	VRASENE DOK LINKEROEVER: 1217	Rotterdam (NL)	LEHNKERING LOGISTICS N.V.	1767	NL	2015-12-
<input type="checkbox"/>	sea	9196187	WESTBORG	general cargo	KANAALDOK_B3 RECHTEROEVER: 727	Brussel (BE)	UAB EUROCHEM LOGISTICS INTERNATIONAL	2868	NL	2015-12-
<input type="checkbox"/>	sea	9344722	VALENTINA	container ship	DELWAIDEDOK(8EHAVEN) RECHTEROEVER: 710	Le Havre (FR)	MSC BELGIUM NV	17360	MH	2015-12-
<input type="checkbox"/>	sea	9116814	MARLEY	general cargo	VIJDEHAVENDOK RECHTEROEVER: 349	Gent (Ghent) (BE)	BOECKMANS BELGIE NV	2061	BE	2015-12-
<input type="checkbox"/>	sea	9039250	MSC JOY	container ship	DELWAIDEDOK(8EHAVEN) RECHTEROEVER: 726	Riga (LV)	MSC BELGIUM NV	30567	MT	2015-12-

The **data section** contains the actual data for the selected list either based on the default settings or based on the filter settings.

In the first column (1) you will either see a dot • or an arrow ↖. The dot means that the vessel is stationary (moored). The arrow means that the vessel is moving. The **LOCATION** shows the actual location where the vessel is located. The **AGENT** field will show the responsible agent for the vessel. **CHANGED AT** indicates when the last change status change for the vessel was received. **GT** and **NAT** will display the gross tonnage of the vessel and the flag the vessel is sailing under.

**!! TIP:** In the search boxes you can use a wildcard by filling out an \* in your search criteria.

E.g. filling out l\*n in the NAME field will look only for vessels which have l & n in that order in their name. This is applicable to all search fields and handy if you e.g. do not know correct spelling of a name.

## EXPECTED

The expected list contains all vessels that are expected in the selected port. This includes both vessels coming **IN**, vessels going **OUT** of port or vessel which **SHIFT** in the port area.

	NAME	EXPECTED TIME	STAY NR	TO	FROM	AGENT	IMO	NAT	GT	TYPE	EP
OUT	Pieter Coecke		V129483	Hansweert/Schore (NL)	Hansadok Rechteroever (M10)	Ondernemingen Jan De Nul Nv	9031193	BE	363	Dredger/sea Tug/pontoon	CP
OUT	En Avant 7		V129293	Vlissingen (NL)	tweedehavendok Rechteroever (L36)	Steder Group Belgium Bvba	7625483	NL	104	Tug	CP
IN	Albatros		V141156	Waasland Kanaaldok Linkeroever (1558)	Hemiksem (BE)	C.g.s. Shipping	9545651	BE	693	Crane Ship	PIZ
OUT	Sornovskiy-3058	2015-09-17 04:00	V150451	Cherepovets (RU)	Churchildok(Zehaven) Rechteroever (430)	Wilhelmsen Ships Service	8419647	RU	3041	General Cargo	CP
OUT	MSC Samantha	2015-09-20 05:00	V149517	Sines (PT)	Hansadok Rechteroever (M12)	MSC Belgium Nv	9110377	PA	64054	Container Ship	CP

The **EXPECTED** list has 3 sections. The **header** (1), the **filter section** (2) and **the data section** (3).

The **header** section contains the **list title** (1) displaying the selected list/port. The **BACK TO PORTCALL** (2) link which, when clicked, will return you to the **PORTCALL APPLICATION SCREEN** where you can select another list or other function. . In the upper-right corner (3) you will see you user name and the logout button . Clicking this button will terminate your Portcall session and return you to the login screen. The **LAST REFRESH** (4) area shows you when the data in the data section has been updated.

**!! CAUTION:** Each time you enter a list you will see the latest, refreshed data. As long as you are in the list the data is not automatically refreshed. By clicking on the symbol you will manually refresh the displayed data. The Portcall database is refreshed every 10 minutes with the latest reported movements and will always show the latest data when you select a list from the **PORTCALL APPLICATION SCREEN**. Once you are on a list you will need to refresh manually if you want to look at the latest available data.



The **filter section** offers powerful tools to quickly search and sort the data being displayed.

Some basic conventions apply to this section. The top section contains the name of the fields being displayed beneath in the data area. The small black rectangles are toggles to sort in ascending or descending order when clicked. The bottom section contains boxes which allow you to fill out search parameters to e.g. search on vessel name, expected time, to location, from location, agent, IMO number and vessel type (5, 6, 7,8,9,10,11 and 12).

There are 5 exceptions.

For GT (13) it is only possible to sort in ascending or descending order.

When the **anchor** tick box  (2) is checked the result list will show all vessel which are anchored. If left unchecked, anchored vessels will not appear on the list.

The **status** (1) and **voyage** (3) are dropdown selectors which, when clicked allow you to select from a specific status or trip.

The \* (4) is a tick box. When you have vessels setup in MyFleet (see later) ticking this box will only display MyFleet vessels for the port/list you are looking at. If none of the MyFleet vessels are in your selected port the data section will be blank. This is a quick and easy way to see if bookmarked vessels are in your selected port/list.

The **status** (1) selector allows you to filter on a specific status. By default it show all statuses. By clicking on the down arrow you get a pull down menu where you can select out of the various options available.

The **status** dropdown has following options:

- Shows all available statuses.
- E Vessels which have been announced expected.
- S Vessels which have started their Scheldt river journey but have not entered the port area yet.
- I Vessels which have entered the port area (in port) but have not arrived at berth yet.
- D Vessels which have departed from the port area.

The **voyage** selector has following options:

- IN Inbound voyage
- OUT Outbound voyage
- SHIFT Shift voyage (from berth to berth)
- TRANSIT Transit voyage (passing through the port area)

This selector by default shows all voyages but allows you to tick those you would like to filter on. To clear the filter you remove all ticks to default to all again.

The type box (14) allows the user to filter based on ship type. By default all types are visible. By clicking on the selection arrow you can filter on vessel types and e.g. only look at container vessels or tankers or make multiple selections (same as under In Port).

!!!! **TIP:** By filling out a **B** in the **STAY NR (7)** you will filter on **Upper Scheldt / Bovenschelde** stays only.

The **data section** contains the actual data for the selected list either based on the default settings or based on the filter settings.

		NAME	EXPECTED TIME	TO	FROM	AGENT	IMO	NAT	GT	TYPE	EP
S	IN	B Gas Champion	2015-10-05 13:45	Zuidelijk Insteekdok (1191)	Vlissingen (NL)	S5 Agency World	9112143	MT	2458	Lpg	CP
E	IN	Maritec	2015-09-24 12:00	Zesde Havendok (348)	Casablanca (MA)	Euro Nordic Agencies Belgium Nv	9473391	HK	20763	Bulkc	CP
E	IN	Tanja Kosan	2015-09-27 06:00	Marshalldok (457)	Lavéra (FR)	Wilhelmsen Ships Service	9174361	IM	4693	Gasct	CP
E	IN	Dynasty Shang	2015-09-27 12:00	Vrasenedok (1227)	Liverpool (GB)	Central Shipping Belgium Nv	9603087	MH	32987	Bulkc	CP
E	IN	Maran Sagitta	2015-09-28 20:00	Hansadok (417)	Gibraltar (GI)	Inchcape Shipping Services	9414034	GR	56957	Tanrk	CP
E	IN	Elbtank Italy	2015-10-01 13:00	Kanaaldok B2 (661)	Saint Petersburg (ex Leningrad) (RU)	LBH Belgium Nv	9311751	LR	23246	Chtan	CP
E	IN	Victoria Kosan	2015-10-01 16:00	Kanaaldok B2 (627B)	Le Havre (FR)	Wilhelmsen Ships Service	9390965	IM	7465	Lpg	CP
E	IN	Daviken	2015-10-01 20:30	Marshalldok (457)	Donges (FR)	Wilhelmsen Ships Service	9344198	MT	3430	Lpg	CP
E	IN	Selandia Swan	2015-10-02 06:00	Zesde Havendok (308)	Hamburg (DE)	Inchcape Shipping Services	9371787	DK	11711	Chtan	CP
E	IN	Baltic Ambition	2015-10-02 15:00	Zesde Havendok (306E)	Saint Petersburg (ex Leningrad) (RU)	Vertom Shipping Belgium N.v.	9295347	CY	23240	Chtan	CP
E	TRANSIT	Amadeus Gold	2015-10-02 23:00	Struer (DK)	Genk (BE)	Promar Agencies (belgium) Nv	9479565	NL	1767	Cargo	ALB
E	IN	Sten Skagen	2015-10-03 05:00	SEA-TANK TERMINAL ANTWERP (STTA K302)	Hamburg (DE)	Graypen Antwerp	9460239	GI	13283	Chtan	CP
E	IN	Seacod	2015-10-03 12:00	Zesde Havendok (306C)	Leixões (PT)	Mariteam Shipping Agencies	9352315	DE	26548	Tanrk	CP
E	SHIFT	Safmarine Sumba	2015-10-03 14:00	Albertdok (125)	Hansadok (DDM5)	Inchcape Shipping Services	9423516	HK	14859	Cargo	

Depending on your filter setting the data section will display all vessels meeting your selected criteria. The **NAME** field will show the vessel name. The **EXPECTED TIME** shows the estimated time when the vessel will arrive at its **TO** destination. The **TO** column shows the destination of the vessel with the **FROM** field showing the previous location. **AGENT** shows the agent responsible for handling the vessel. **IMO**, **NAT**, **GT** and **TYPE** display respectively the IMO number of the vessel, the flag, the gross tonnage and the vessel type (for the different vessel type codes please revert to list at the end of this document).

!!!! **TIP:** Need to look at Expected and In Port for different ports at once and you don't want to leave your current filtered list? You can open multiple sessions of Portcall in your browser.

**Google Chrome:** right click on the tab in your browser and select duplicate. This will open a duplicate session of

## Vessel Details & Position

Portcall has some handy **additional** services which enrich the available vessel information. When you click/select on a vessel in the **data section** an additional panel will open on the right-hand side of the screen. These additional services are only available if they are included in your Portcall subscription.

The screenshot displays the InterTransis interface. On the left, a table lists vessels with columns for status (e.g., OUT, IN), name, expected time, and stay number. The vessel 'MSC Samantha' is highlighted with a red circle '1'. On the right, a detailed view for 'MSC MESSINA' is shown, featuring a close button 'X' and a circled '2'. This view includes sections for 'Vessel Details' (with a circled '3'), 'Position' (with a circled '4'), 'My Fleet' (with an 'Add to fleet' button and a circled '5'), and 'Agent Information' (with a 'Show details' button and a circled '6').

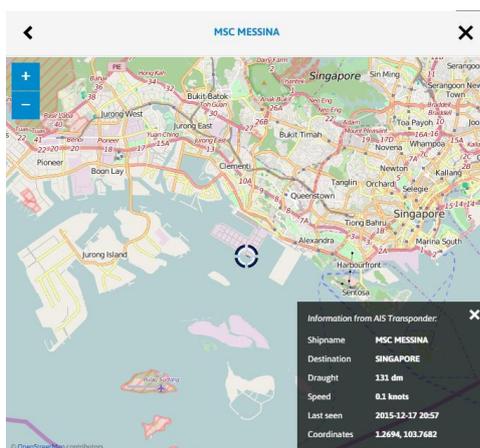
You select a vessel by clicking on it (1) in the **data section** after which the panel on the right will open displaying the vessel name (2). Depending on the services included in your subscription you will have access to 3 services.

**Vessel details** (3) Provides basic data of the vessel such as length, breadth, nationality, max. Draught etc. Also includes actual Draught.

MSC MESSINA			
Name	MSC MESSINA	Callsign	D5EF8
Type	CONTS	Actual draught	n/a
IMO	9074042	MMSI	636016066
Length	299.95 m	Breadth	37.1 m
Bruto tonnage	60117 t		

VesselFinder Photo by Manuel Hernández Lafuente

**Position** (4) Provides the actual position of the vessel on the map including scaled size of the vessel.



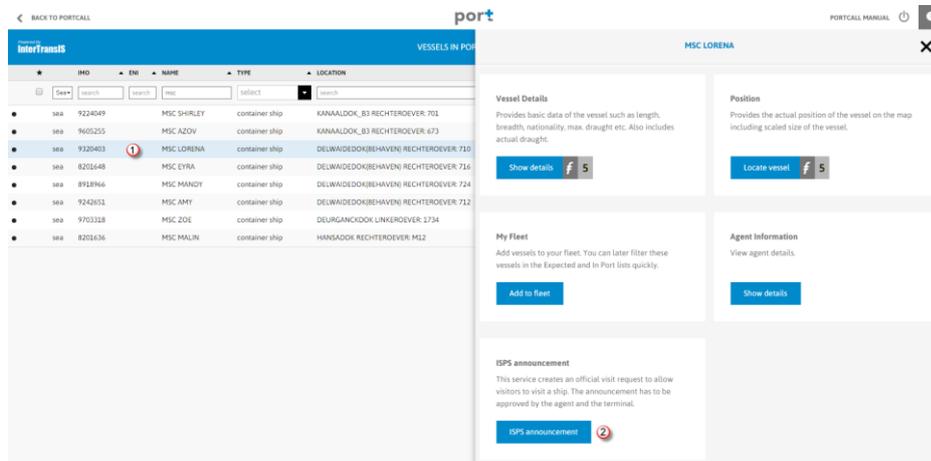
**My Fleet** (5) Add vessels to your fleet. You can later filter these vessels in the Expected and In Port lists quickly. You have 2 possible options here. If a vessel is not yet in your **My Fleet** then you can add it by clicking on the available **Add to fleet** button [Add to fleet](#) . If it is already in your **My Fleet** list then you can remove it by clicking on the **Remove from my fleet** button [Remove from fleet](#) .

**Agent Information** (6) provides you with more detailed information about the responsible agent.

MSC MESSINA			
Name	MSC BELGIUM NV	Email address	info@mscbelgium.com
Telephone	+32 3 543 22 00	Fax	+32 3 543 25 50
Address	Noorderlaan 127/a	Postal code	2030
City	Antwerpen	Website	http://www.msc.com/

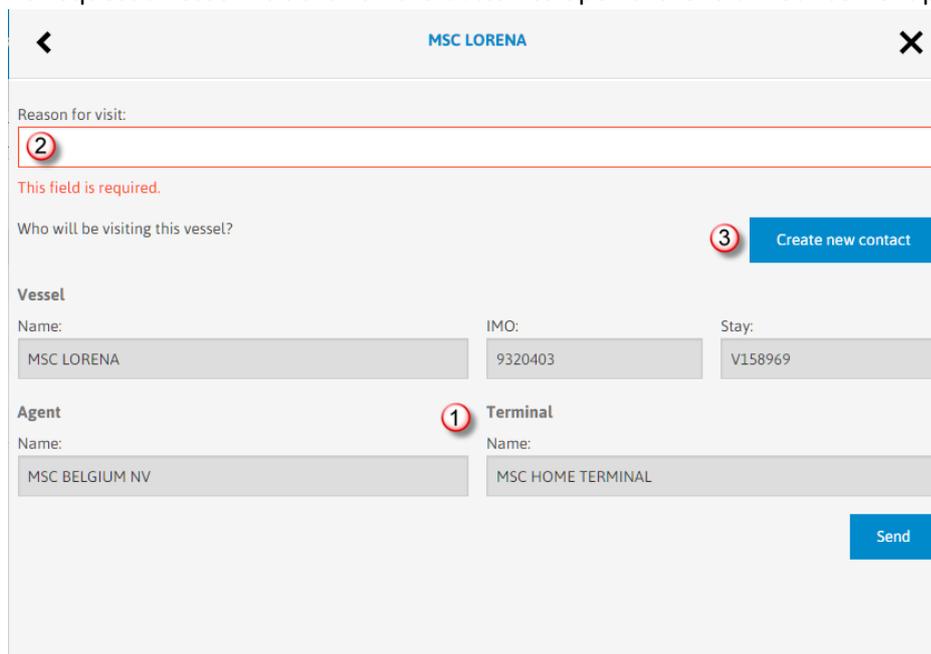
## ISPS announcement (Port of Antwerp)

This service creates an official visit request to allow visitors to visit a ship. The announcement has to be approved by the agent and the terminal.



From the **Expected** or **In Port** list select a vessel by clicking on it (1) so the additional services panel opens from the right. The ISPS announcement section is located at the bottom left. If the agent or the terminal does not allow electronic requests or if you are not subscribed to this service the button will be greyed out.

To request a vessel visit click on the button to open the ISPS announcement panel (2).



The panel contains some pre-filled information at the bottom (1) containing information about the selected vessel (Name, Imo number and Stay number) and the responsible agent and expected terminal.

You will need to fill a reason (free text) for the intended visit (2) and a section to insert the details on the person(s) who will be doing the visit. If it is the first time you use this function you will need to create a new contact (3). To do this click on the **create new contact** button (3) to open the **add contact** page.

ADD CONTACT
✕

---

First name:

This field is required.

Middle name:

Last name:

This field is required.

ID type:

This field is required.

ID number:

This field is required.

Date of birth:

Year

Month

Day

Alfapass card number:

Car:

License plate:

Job title:

Email address:

This field is required.

Mobile phone:

This field is required.

Work phone:

Private phone:

Cancel

Create

7

The **add contact** page contains 6 (1-2-3-4-5-6) mandatory fields which are highlighted in **red** and 10 fields which are not mandatory. The more complete the contact is filled in the more efficient your request can be processed by the responsible parties. You can always return to the **add contact** page later on to update or change the information ( e.g. car type and license plate changes). Fill in all the required information and click on the **create** button to add the new contact (7).

Note : some terminals require date of birth and you will be prompted in case this is missing.

ADD CONTACT
✕

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First name:

Middle name:

Last name:

ID type:

ID number:

Date of birth:

1900

January

1

Alfapass card number:

Car:

License plate:

Job title:

Email address:

Mobile phone:

Work phone:

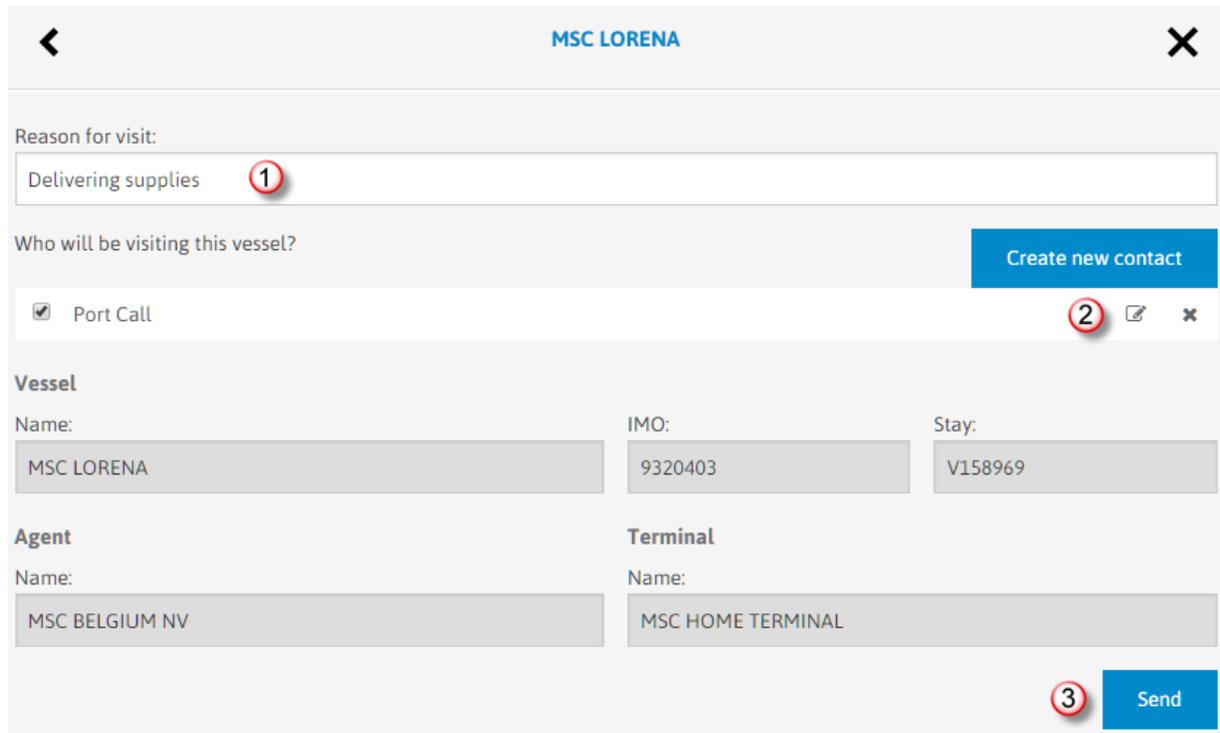
Private phone:

Cancel

Create

Your ISPS announcement is now almost ready to be submitted. You will need fill in the reason for your visit (1) add another contact in case you have multiple visitors or deleted or edit the existing contact (2) by clicking on the edit icon  to edit the current contacts details or the delete contact icon  to remove the contact.

Once all has been correctly supplied you click the send button (3) to submit the request.



MSC LORENA

Reason for visit:  
Delivering supplies (1)

Who will be visiting this vessel?  
 Port Call (2)   [Create new contact](#)

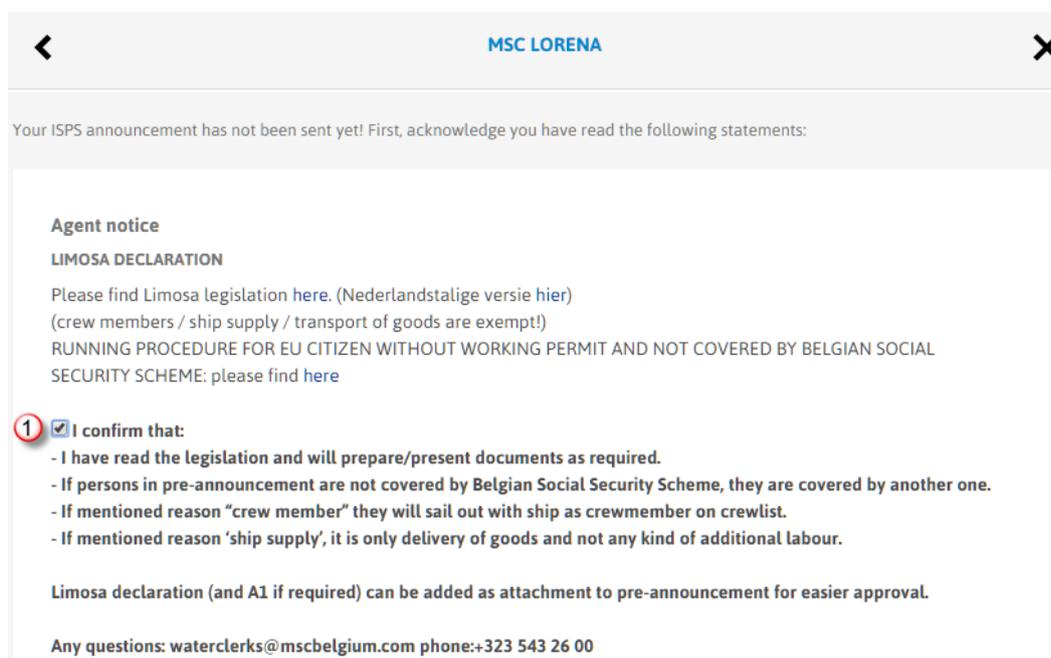
**Vessel**  
Name: MSC LORENA  
IMO: 9320403  
Stay: V158969

**Agent**  
Name: MSC BELGIUM NV

**Terminal**  
Name: MSC HOME TERMINAL

(3) [Send](#)

You will be prompted to read and acknowledge the agent notice by ticking the I confirm button (1) and/or the terminal regulations button (2) before clicking the send button (3) for the final submission of the request.



MSC LORENA

Your ISPS announcement has not been sent yet! First, acknowledge you have read the following statements:

**Agent notice**  
**LIMOSA DECLARATION**  
Please find Limosa legislation [here](#). (Nederlandstalige versie [hier](#))  
(crew members / ship supply / transport of goods are exempt!)  
RUNNING PROCEDURE FOR EU CITIZEN WITHOUT WORKING PERMIT AND NOT COVERED BY BELGIAN SOCIAL SECURITY SCHEME: please find [here](#)

(1)  I confirm that:  
- I have read the legislation and will prepare/present documents as required.  
- If persons in pre-announcement are not covered by Belgian Social Security Scheme, they are covered by another one.  
- If mentioned reason "crew member" they will sail out with ship as crewmember on crewlist.  
- If mentioned reason 'ship supply', it is only delivery of goods and not any kind of additional labour.

Limosa declaration (and A1 if required) can be added as attachment to pre-announcement for easier approval.

Any questions: [waterclerks@mscbelgium.com](mailto:waterclerks@mscbelgium.com) phone:+323 543 26 00

**Terminal notice**  
**MSC PSA European Terminal**  
Please find the terminal regulations [here](#). (Nederlandstalige versie hier)

**Entrance at quay 730:**  
Antwerpsebaan 57  
2040 Antwerpen  
GPS coordinates: 51.324885, 4.345876 ([map](#))

**Entrance at quay 702:**  
Blauwhoefstraat 25  
2040 Antwerpen  
GPS coordinates: 51.315247, 4.319880 ([map](#))

I have read the terminal regulations, agree with them, and will notify the visitors of these regulations. I understand that noncompliance can lead to dangerous situations and will be sanctioned.

**3**

After submission you will get a confirmation screen.



Your request is now being processed and sent to both the agent and the terminal for approval. You will receive an email notification of the progress of your request and you are able to follow the status of any request in the ISPS announcements section of the PortCall home page.

OTHER

SEARCH  
VESSELS

MY  
FLEET

1  
ISPS  
ANNOUNCEMENTS

PRICE  
LIST

FEEDBACK &  
SUPPORT

**port**

PORTCALL MANUAL

ISPS ANNOUNCEMENTS

Antwerp							
Status	Vessel name	Visitors	Announcement reason	Agent	Terminal	Status reason	Created at
Pending	MSC LORENA	Port Call	Delivering supplies	MSC Belgium	MSC Home Terminal		2016-04-14 13:58

A series of email notifications will be sent during the processing of your request which can consist of the acceptance by both agent and terminal of your visit or the decline by either the agent or the

terminal or the cancellation of the request. The email address used for this is the one supplied in the contact details of your request. The acceptance or decline of requests is not done by Port+ N.V. but by the responsible ships agent and the terminal the vessel is calling in Antwerp.

## AIS Expected

This list is only available for the Port of Antwerp and not visible (greyed out) if not active. This list contains vessel for which the AIS transponder has been set to Antwerp as next port and for which no stay request has yet been done in the Antwerp Harbour System. Once a stay request has been processed the vessel disappears from this list and will be visible on the Expected list.

Since this is based on the settings in the AIS transponder it depends on how strict the next port in the AIS is being updated on board.

Assured by InterTransit							
ELECTRONIC EXPECTED VESSEL LIST ANTWERP							
★	NAME	EXPECTED TIME	TO	IMO	NAT	GT	TYPE
	Seago Bremerhaven	2016-04-14 18:30	STEENBANK PILOT	9313967	DK	48788	Cargo
	Cap San Maleas	2016-04-15 00:30	BEANR->FRLEH	9633941	SG	118938	Cargo
	Gas Galaxy	2016-04-15 05:00	BEANR->GBIMM	9161065	BS	3607	Tanker
	Crystal Topaz	2016-04-15 06:00	BE ANR-NL RTM	9327047	MT	7903	Tanker
	Artemis Leader	2016-04-15 08:00	BE ANR-DEBRV	9355202	PA	62571	Cargo
	Independent Voyager	2016-04-15 16:00	BEANR-GBLIV	9481532	LR	28561	Cargo
	Arklow Breeze	2016-04-16 04:00	WANDELAAR	9638812			Cargo
	Fs Pisces	2016-04-16 22:45	ANTWERP	9031076	GB	2610	Cargo
	Amaranth	2016-04-17 09:00	STEENBANK PLT	7816484			Tanker
	Solstrraum	2016-04-17 14:00	BE ANR = SE SOL	8913708	NO	3998	Tanker, Hazardous Category B
	Dorothea Schulte	2016-04-17 17:30	WANDELAAR	9618862	IM	8009	Tanker, Hazardous Category D
	Minerva Leo	2016-04-18 13:00	ANTWERP	9723289	GR	24090	Tanker
	Smit Sentosa	2016-04-18 16:00	ANTWERP-BELGIUM	9662356			Towing
	Farstan 5	2016-04-18 17:00	ANTWERP-BELGIUM	9139115	AG	3854	Cargo
	Carlos Fischer	2016-04-19 06:00	WANDELAAR	9230995	LR	33005	

## VESSEL TYPE ABBREVIATIONS

VESSEL TYPE	
BUCON	bulk carrier/container ship
BULCT	bulk carrier/chemical tanker
BULKC	bulk carrier
BULTK	bulk carrier/spec. tanker
BUNK	bunkership
CABLE	cable-layer
CARCH	general cargo/chemicals
CARGO	general cargo
CGOBG	general cargo/barge
CGOCO	general cargo/container ship
CGOFE	general cargo/ferry
CGOFS	general cargo/fishing
CGOSS	general cargo/special service
CGOTK	general cargo/tanker
CHTAN	chemical tanker
CHWAS	chemical waste-incinerator shi
CONTS	container ship (full)
CRANE	crane ship
DRESC	dredger/sand carrier/hopper
DRETU	dredger/sea tug/pontoon
FDOCK	floating drydock
FERRY	ferry
FISHG	factory fishing
FRUTA	fruit juice tankers
GASCT	liquefied gas tanker
GASTK	gastanker
HEAVY	heavy load carrier
ICEBR	icebreaker
LASH	barge carrier
LIVST	livestock cargo
LNG	LNG gastanker
LPG	LPG gastanker
NAVY	navy vessel
OBO	ore/bulk/oil carrier
ORECR	ore carrier
PALCA	pallet carrier/cargo
PASCA	passenger/general cargo
PASCO	passenger/container
PASFE	passenger/ferry
PASSE	passenger
REEFR	gen cargo/refrig machy 80% ins
REFRI	refrigerated cargo
REVES	research vessel
ROBUL	roro cargo/bulk carrier
ROCCO	roro cargo/container ship
ROCON	roro containers
ROCVV	roro cargo/vehicles carrier
ROFER	roro cargo/ferry
ROG	roro cargo/general cargo
ROGBC	roro/gen.cargo/dock.bargecarr.
ROGCO	roro/general cargo/container
ROORE	roro cargo/ore carrier
ROPAS	roro cargo/passenger/ferry
ROPCC	roro cargo/passenger/container
RORO	roro cargo
ROSPS	roro cargo/special service
ROTK	roro cargo/tanker
RPGCO	roro/pass/gen cargo/container
SAIL	sailer
SALVA	salvage
SLIGH	sea lighter
SPCAP	special deck cargo
SPCAR	special cargo
SPCSV	special service cargo
TANKR	tanker
TRAIN	training ship
TUG	tug
TUGFF	tug/firefighting
VEHCA	vehicles carrier
YACHT	yacht